



SORINTEQ

COVERT ACCOUNT ACCESS OPERATIONS

3-Day
Intensive Specialist Course
For the Government Sector

- ✓ 3 Day Programme
- ✓ Specialist Training for Law Enforcement
- ✓ All Training Equipment Provided
- ✓ In Association With the University of Buckingham

Contact Us

 0333 0063248

 Sorinteq Academy





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Course Overview

In modern cyber-enabled and cyber-dependent investigations, critical intelligence and evidential opportunities are often contained within active online accounts rather than on physical devices alone. Email platforms, messaging services, social media accounts, cloud storage, and digital identities can provide decisive insight into criminality, intent, associations, and operational planning.

The Covert Account Access Operations Course is a practical 3-day specialist programme designed for Government investigators and operatives who require the knowledge and operational understanding necessary to lawfully conduct covert access to accounts that remain actively used by subjects of interest.

This course focuses on operating within lawful authority under warrant or authorised powers, ensuring learners understand the legal framework, operational planning, evidential opportunities, and security considerations involved in covert account access. Delegates will develop the capability to support intelligence gathering and evidential recovery while protecting operational integrity and maintaining legal defensibility.

The programme is designed for practitioners working in sensitive investigations where discreet access is essential to support operational success.

Who is the course for?

This course is strictly for Government personnel involved in covert investigations and intelligence-led operations, including:

- Law enforcement investigators
- Intelligence officers and covert operatives
- Cybercrime and cyber intelligence teams
- Technical Equipment Interference (TEI) support staff
- Serious and organised crime investigators
- Counter-terrorism and national security personnel
- Digital investigators supporting authorised covert activity

Participants should have prior experience in digital investigations, covert operations, or intelligence-led investigative environments.





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Course Content

The course provides advanced practitioner-led instruction across key operational areas, including:

- Introduction to Covert Account Access
- Understanding operational purpose, investigative value, and lawful necessity
- Legal Authorities and Warrant Frameworks
- Authorisation, proportionality, necessity, oversight, and evidential defensibility
- Target Account Ecosystems
- Email platforms, messaging services, social media, cloud storage, and linked services
- Operational Planning and Access Strategy
- Target assessment, prioritisation, risk management, and operational preparation
- Maintaining Covert Integrity
- Preventing detection, preserving subject behaviour, and avoiding operational compromise
- Intelligence and Evidential Recovery Opportunities
- Recovering communications, media, associations, financial indicators, and behavioural intelligence
- Operational Security and Counter-Detection
- Protecting the operator, investigative infrastructure, and wider operational activity
- Supporting Investigations and Interviews
- Using recovered intelligence to support tactical decisions, suspect interviews, and case building
- Evidence Handling and Reporting
- Continuity, documentation, disclosure, and professional evidential standards
- Case Studies and Practical Exercises
- Real-world examples of successful covert access operations and lessons learned

Final Exercise Phase

- Live Covert Access Planning Scenario
- Participants work through a full operational planning exercise involving active account access
- Authority, Risk, and Recovery Exercise
- Applying legal, technical, and operational considerations to a realistic investigation
- Debrief and Operational Review
- Structured feedback on planning, governance, evidential handling, and investigative opportunities





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Aims and Objectives of the Course

By the end of the course, participants will be able to:

- Understand the operational role of covert account access in modern investigations
- Recognise lawful authorities, warrant requirements, and governance obligations
- Identify intelligence and evidential opportunities across active online accounts
- Plan and support covert access operations safely and proportionately
- Understand access opportunities across email, messaging, social media, and cloud platforms
- Apply operational security (OpSec) principles to protect the investigation and operator
- Maintain evidential integrity and defensible reporting throughout account access activity
- Integrate covert account access into wider investigative and intelligence strategies

Why Choose Sorinteq

Sorinteq delivers university-accredited, practitioner-led training trusted by Government agencies. Our specialist covert access training develops real operational capability for teams working in high-risk, high-sensitivity investigations where lawful access, evidential integrity, and operational precision are critical.

Students undertaking courses provided by Sorinteq may earn credits towards formal academic qualifications such as Post Graduate Certificate, Diploma or MSc at the university of Buckingham.

For further enquiries please email info@sorinteq.com or call Sorinteq on +44 (0)333 0063248.

Sorinteq provide all necessary training equipment including laptop computers, internet connectivity, mobile devices and training material.

